

# **Archway Engineering (UK) Limited**

## **Quality Policy**

Archway Engineering (UK) Limited is fully committed to our quality management system which has been designed to provide the highest standards of quality in our manufacturing, sales, service, support and other areas of our business.

The quality management system is applied to all our processes to ensure that our customers and suppliers receive an excellent service.

The manufacturing process is a particular focus of our quality management system where the emphasis is placed on all staff working to high standards to prevent manufacturing and other quality defects in all the products that we produce and sell.

The staff are working in an environment where continuous improvement is encouraged and the systems of manufacture are constantly being improved to ensure that the products we produce are to the same consistently high standard.

The quality of our supply chain is essential and the company employs rigorous purchasing practices to ensure that the quality of our raw materials is of high standard and traceable to ensure that the finished products that we sell are fit for purpose, of high quality and perform to accepted industry standards.

We have a commitment to work with customers to understand their requirements and to identify improvements to products and services with the aim that the services and products delivered to our customers meet and exceed their expectations.

We are fully committed to raising standards and constantly review our processes to ensure that they are improved so that our standards are raised.

Signed on behalf of the Board of Directors

Dr Robin G. Arak  
Chairman

Date: 14<sup>th</sup> January 2013